

Governance Score Dashboard

Helps improve Microsoft Teams governance in large scale companies

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My Role

As a UX/UI designer, I was the bridge between stakeholders and developers, working closely with both parties to ensure the best user experience. I conducted extensive user research and competitive analysis to understand user needs and preferences. Using this knowledge, I created intuitive user flows and developed wireframes to lay out the app's structure and key features.

From there, I moved on to high-fidelity design mockups and prototypes, incorporating feedback from stakeholders and users to refine the app's visual style and functionality. Throughout the process, I collaborated closely with developers to ensure that designs were technically feasible and could be implemented efficiently.

Problem

VITULIANI

(<https://vituliani.com>).



With this new dashboard, users now have a clear and easy-to-understand view of their team's governance process. They can quickly identify areas that need improvement and take specific steps to address them. This ultimately leads to a more efficient and effective team collaboration experience.

Process



Competitors analysis

In this project, my initial step was a focused competitor analysis. Tasked with designing an app in a complex, variable-rich environment, I found clarity by examining the market's leading player: Rencore. Instead of the usual broad analysis, I concentrated on Rencore's features, dissecting their strengths and weaknesses. This approach provided vital insights into the market and informed my design strategy.

Competitors



Affinity diagram

The affinity diagram was a key tool in structuring findings and ideas around governance variables. It enabled visual grouping of similar concepts, clarifying the overarching narrative. This method revealed patterns and themes within the data, sparking insights for enhancing the governance process. The result was a clear, concise data summary that directly informed the design process.



RESEARCH

Ontology Map

In the case of creating a governance score dashboard, an ontology map would be a valuable tool to help visualize the relationships between different governance variables. This would allow you to better understand how changes in one variable might affect other variables, and help you identify potential areas for improvement.

For example, you could use an ontology map to show how different governance variables, such as user

(<https://vituliani.com>).

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IMPLEMENT

How I solved the problem

Recognizing the need for simplicity in understanding governance efficiency, I designed a clear score indicator. This feature, complete with straightforward explanations of the scoring analysis, allows users to easily gauge their performance and identify areas for improvement, eliminating confusion and complexity.

To enhance user understanding of governance variables, I created dedicated pages for each. Selecting

(<https://vituliani.com>).

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To provide clarity on the governance score, we displayed not just the score itself, but also the
(<https://vituliani.com>).

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allows users to share their opinions, enabling us to refine our governance analysis algorithm based on valuable user insights.



Customer feedback revealed a demand for detailed insights into the progress and results of governance analyses. We responded by introducing a history feature for past analyses and a drop-down menu for quick progress checks. These enhancements offer users an efficient way to track their improvement over time.



Home

Teams

Apps

Users

Policies

Naming

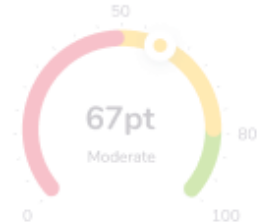
Labels

Governance score analytics

Provides an overview about company governance, efficiency

Overall score

How we analyze

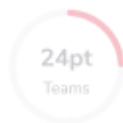


About overall governance score

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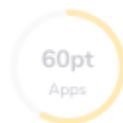
[More about score](#)

Overall score indicators



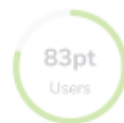
24pt

Teams



60pt

Apps



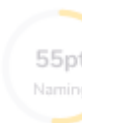
83pt

Users



75pt

Policies



55pt

Naming

Recommendations



Recommendations about how to improve efficiency

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